



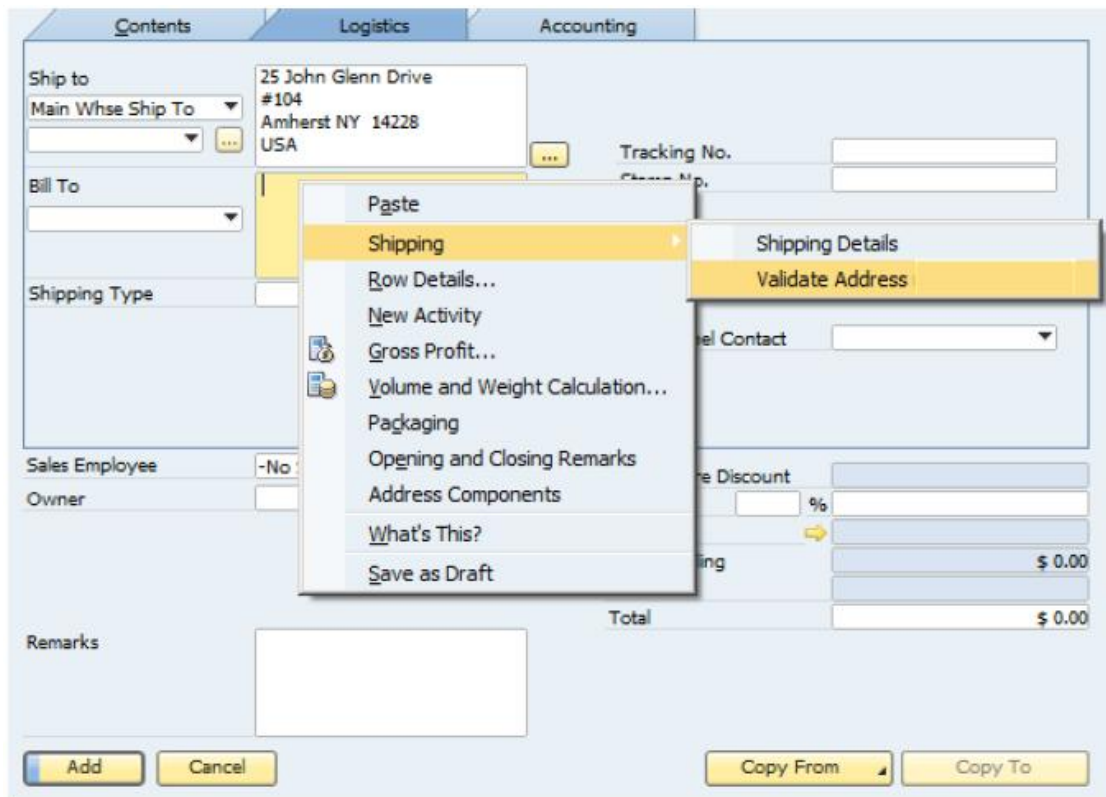
Newsletter Vol. 32 - Introduction

Softengine News is dedicated to keeping you up to date with the latest information regarding SAP Business One systems, Softengine solutions and Best Business Practices.

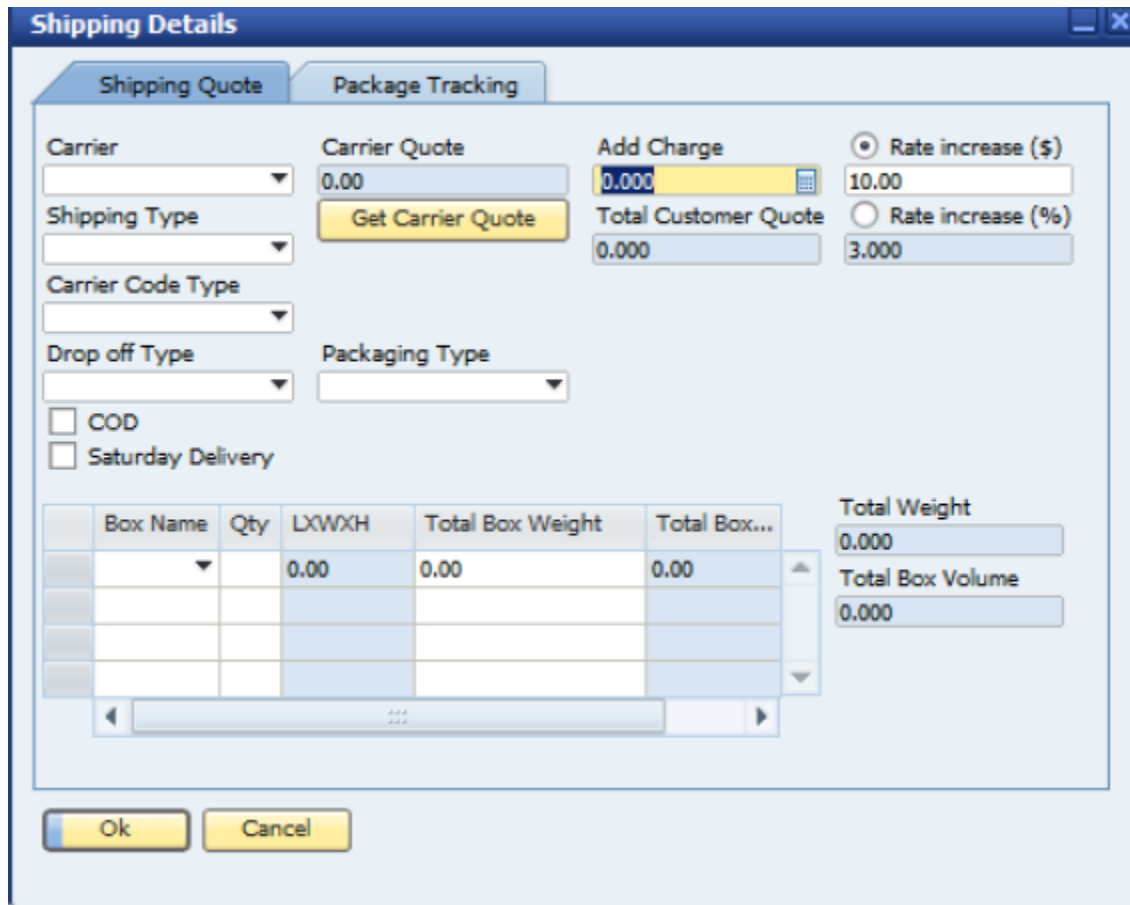
What's New?

Spotlight on Product – Softengine FedEx Shipping Module Integrated with FedEx Ship Manager

The Softengine FedEx Shipping module for SAP® Business One provides real-time visibility of FedEx customer orders that are in transit, while being seamlessly integrated with the Business One accounting and logistics modules. The FedEx Shipping module is ideal for all companies managing parcel shipments who want to extend order fulfillment visibility both internally (customer service and accounting), and externally (to customer orders in transit).



Contents	Logistics	Accounting
Ship to Main Whse Ship To Bill To Shipping Type Sales Employee Owner Remarks	25 John Glenn Drive #104 Amherst NY 14228 USA Tracking No. Parcel Contact Discount Total	



Features and Benefits Highlights

Setup is quick and easy with SAP look and feel and self-explanatory functionality. No more returns with wrong address – with Address Verification you can be sure the package will be delivered. All SAP Documents integration means a clear process flow: from sales order and freight quote to a delivery with tracking number to an invoice with actual freight charges.

Allowing FedEx to break the Delivery into multiple packages combined with the ability to track each individual package means less time spent in Pick and Pack manager – and better visibility. Customers are automatically notified upon shipment and orders can be tracked on-line. Delivery order shipping charges are automatically populated upon shipment for rapid invoice creation. Look up shipment details by Sales Order, Delivery, and Invoice Number from within SAP Business One.

Customer Success Story - Softengine and SAP® Business One Enables Tivoli Audio their Move into Direct Retail and Mobile Purchasing (Retail/POS)

Tivoli Audio LLC, “the original radio company”, a supplier of top-quality audio products, has run its manufacturing and distribution business with the SAP® Business One application for many years. When the company elected to open its own retail outlets, it found the necessary software support from SAP and its partner Softengine Inc. “The **Softengine Retail/POS** extension is inherently tightly integrated with SAP Business One,” says David Rodriguez, VP of sales for the firm. “We expanded into retailing without having to redo anything, one reason for our outlets’ exciting success.”

See the complete Success Story: http://www.softengineusa.com/images/documents/tivoli_sap_success_story_final.pdf

For more information about Softengine’s **FedEx Shipping** and **POS/Retail** Extensions, please contact Barry Lederman: 818.704.7000, blederman@softengineusa.com.

This promotional e-mail provides information on Softengine's products and services that may interest you. If you prefer not to receive e-mail from us in the future, please reply with subject: Unsubscribe.